



The Money Superstore

NOTICE TO OUR VALUED CUSTOMERS

AMSCOT'S RESPONSE TO COVID-19

As we go through these uncertain times we would like to extend our heartfelt sympathies to all who have been affected by COVID-19. Amscot is actively monitoring the current COVID-19 developments and the latest guidance from CDC. We are taking necessary precautions and following best practices and recommendations to ensure the health and safety of all involved.

WE ARE HERE FOR YOU

- **We are OPEN to serve you.** All our branches remain open.
- **Our Customer Care line is open.** You can call us at 1-800-333-6130 with questions.

What We Are Doing

We have been and are actively implementing measures companywide to safeguard the health and safety of all. Our focus is on continuing to provide you with the same exceptional service in a safe environment.

- We are continually monitoring all guidance and recommendations issued by the Center for Disease Control (CDC), World Health Organization (WHO), OSHA and local orders to ensure we are following best practices and recommendations.
- We have implemented more frequent and in-depth cleaning procedures, social distancing, signage for customers and employees and have required masks.
- We are proactively providing training to all employees on recommended health and safety measures to ensure our customers' needs are met in a safe manner.

How You Can Protect Yourself

- **How it Spreads:** There is currently no vaccine to prevent coronavirus disease (COVID-19). The best way to prevent illness is to avoid being exposed to the virus.
- The CDC recommends the following measures to protect yourself and others around you:
 - Wash your hands often with soap and water for at least 20 seconds.
 - If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol.
 - Avoid touching your eyes, nose and mouth.
 - Avoid close contact with people who are sick. If possible, maintain 6 feet distance.
- Full list of CDC recommendations and updates, available click [here](#).
- **Face Covering:** Wear a face covering/mask over your nose and mouth when around others.

Beware of Scams

- Unregulated operators, scammers, and imposters look for opportunities for fraud during a time of crisis.
- Stay aware and monitor any unusual requests for personal information by email, suspicious calls, too-good-to-be-true marketing claims, or demands for money to be wired or prepaid debit card information requested. Report scams to appropriate authorities or call us.

About Amscot's Response to COVID-19

Thank you for being a valued Amscot customer. We will continue to keep you informed as we actively monitor the situation and work together to limit the spread of coronavirus (COVID-19). Please know that your health and safety, along with the health and safety of our entire workforce, remains our top priority. We remain committed to serving you and helping you manage your financial lives no matter what the circumstances are.